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# HOW WILL THE DEMAND FOR OLDER WORKERS BE INFLUENCED BY THEIR WAGES AND SKILLS?

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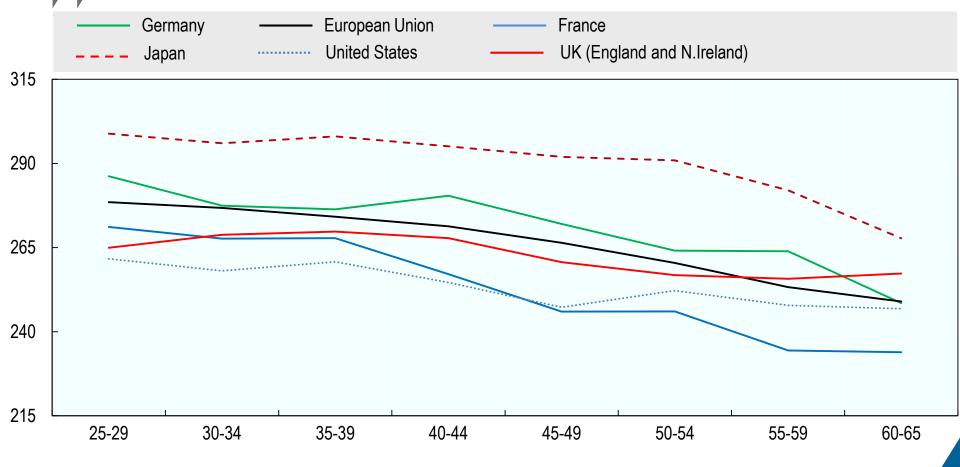
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# Do older individuals have the skills to work?



- Numeracy (here) & literacy tested workers & unemployed
- PIAAC data cross-sectional (one wave per country, 2011-15)



# Demand for older workers: Skills & Wages

### 1. Skills across ages

• ... and by education, working and not employed

### 2. Skills at work & adaptation

Occupational choice and evolving job content

### 3. Are seniority wages a problem?

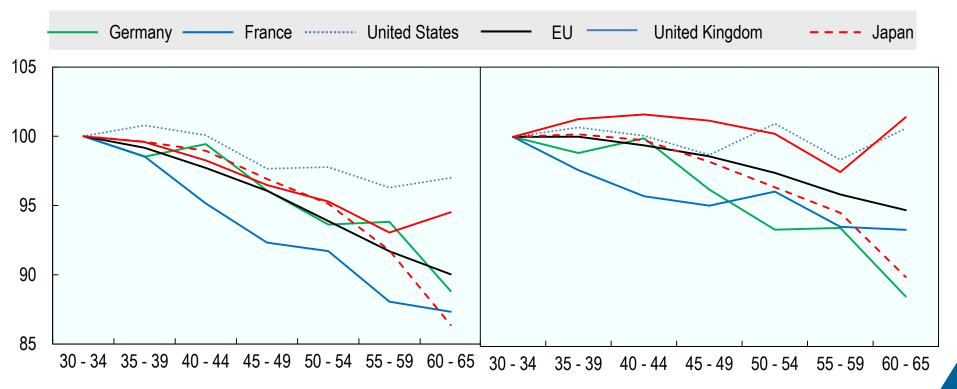
Contrasting tenure pay & labour market outcomes



### 1. Skills reflect education of older people

Normalized scores of numeracy

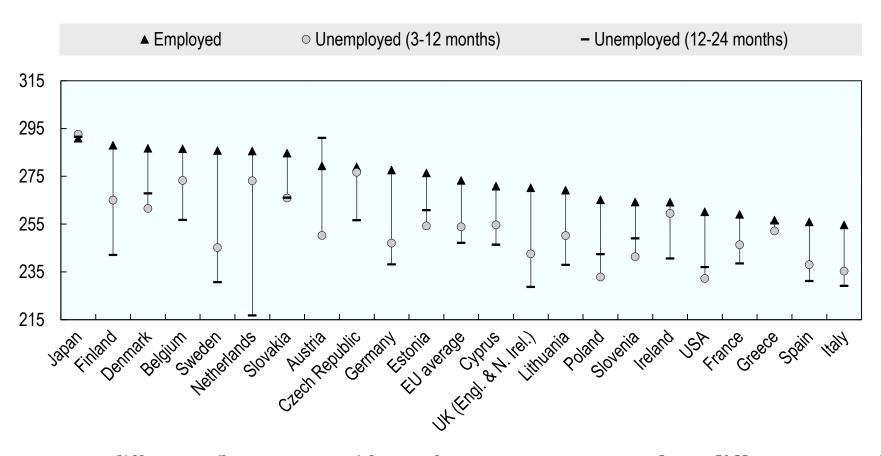
...conditional on own and parents' education



- Skill differences across ages stronger in EU than US
- Differences in education explain ca. 50% of age gradient



# lower skills of unemployed & early retirees

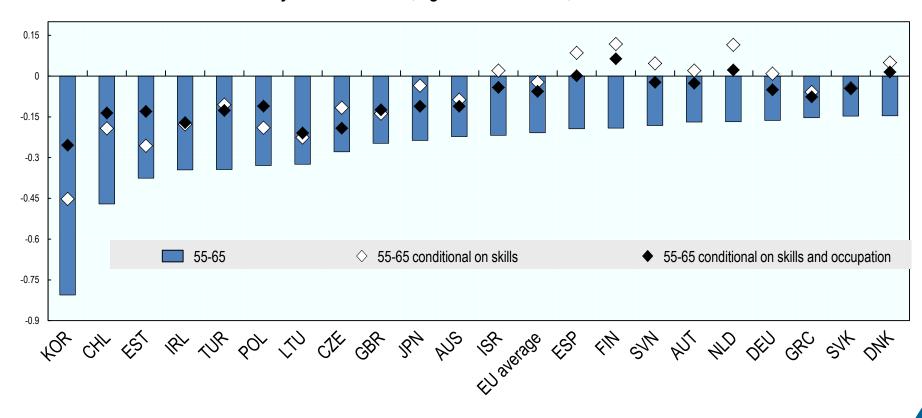


- Large differences (here numeracy) by employment status & part of age differences
- Early retirees' skills (not shown) intermediate between employed & unempl'd



# 2. In work, use of basic skills remains high

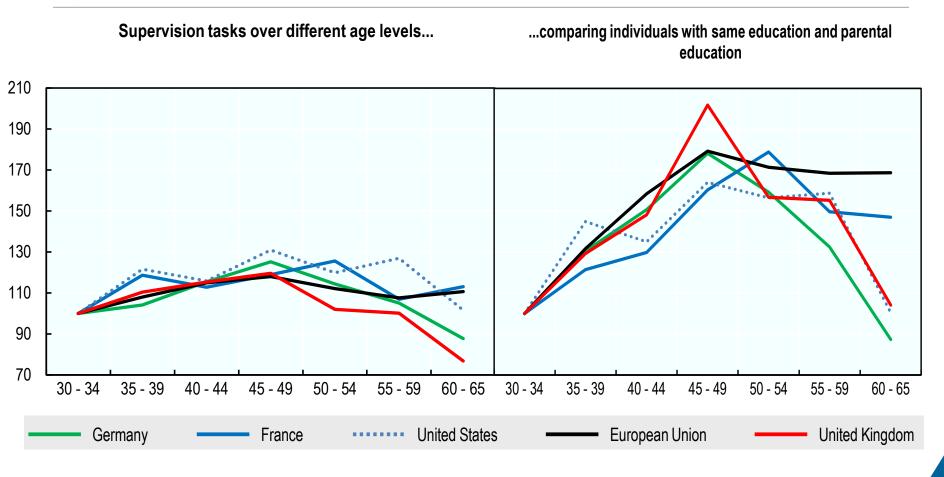
#### Difference in literacy skill use at work, ages 55-65 vs. 30-34, standard deviations



- ... amongst old workers with lower levels of skill
- Occupational mobility may help ensure skill use



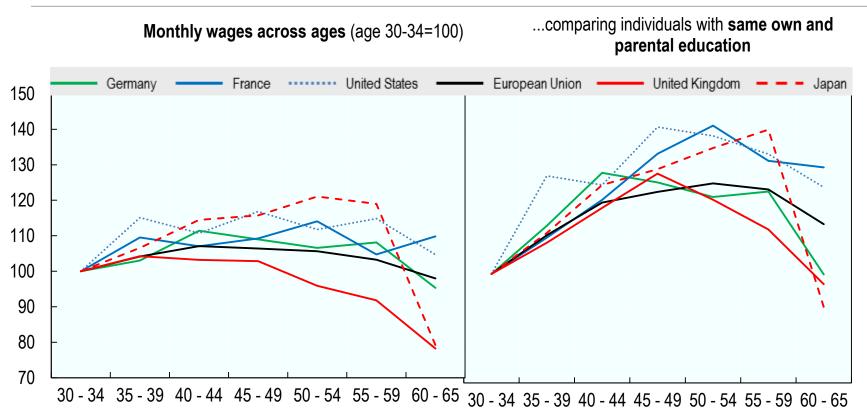
# Older workers' perform more complex tasks



- Higher levels in supervisory tasks and task discretion
- Also, no age gradient in influence and planning



### 3. Are wages of older workers too high?

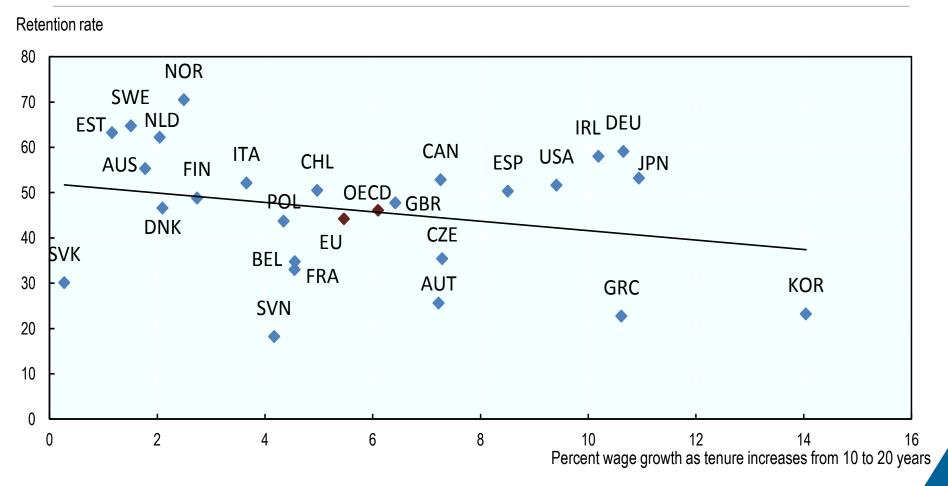


• Controlling for education, skills, complexity, experience, selection into employment,...

wages of workers w. more firm seniority higher



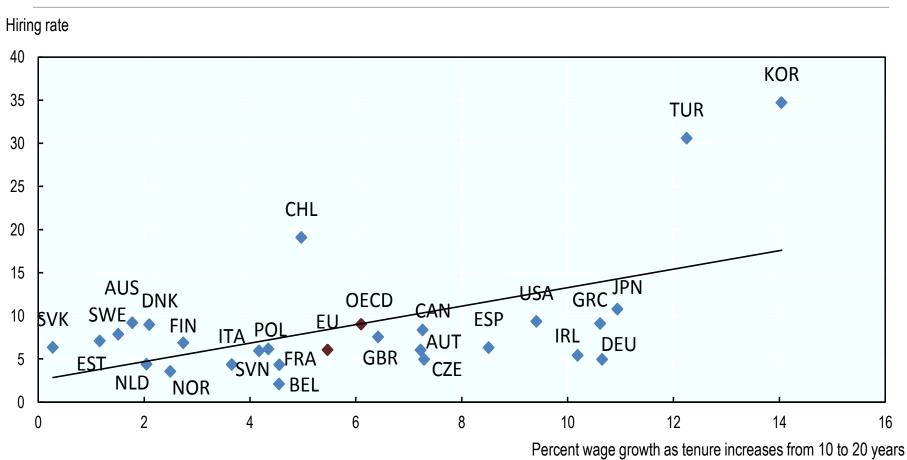
### Does higher seniority pay prevent retention?



Little evidence of seniority pay preventing retention



# Does higher seniority pay incite hiring?



Seniority pay not associated with low hiring rates in EU



## Workers & jobs adapt to lower basic skills

#### 1. Older individuals have lower basic skills

- Differences in skill levels partly due to education
- ...partly due to unemployment & early retirement

### 2. Older workers use skills intensely

With help of occupational mobility & evolving job tasks

### 3. Seniority wages are not barriers for employment

Hiring & retention rates vary widely

Outlook: Country outcomes & role of institutions



# PROMOTING THE EMPLOYABILITY OF OLDER WORKERS THROUGH SKILLS MEASURES AND EMPLOYMENT SUBSIDIES





# Promoting skill development throughout working careers





# Why to promote further education and training of mature and older workers?

#### Tackling market imperfections

- Return on investments:
  - Return on investments are likely to be higher for the better skilled;
     widening inequalities over the life cycle
  - They are *expected* to be lower when the remaining working life is shorter.
  - → Risk for low-skilled mature and older workers of being trapped in low productivity jobs
  - $\rightarrow$  Risk for mature and older workers of labour market exclusion  $\rightarrow$  societal costs.
- Access to information on skills demand and supply varies by type of employer, and skills level of the employee.
- Reduced visibility and tradability of skills acquired through nonformal learning: a problem mainly for mature and older workers.
- Risk of underinvestment in further training

### Key policy challenges

- How to ensure that an ageing workforce will make most efficient use of their skills *and* remain flexible and mobile?
- How to share the costs of adapting skills of an ageing workforce?
- How to upskill low-skilled older workers?



# What works for whom?

#### Some evaluations results on the benefits of LLL:

- Rates of returns: visible also for mature learners, in particular for women.
- Positive effects of firm- or task-specific training of mature and older workers are likely to be higher in the **short- and medium- term**.
- **Long-term effects** if further training is repeated regularly.
- **Long-term effects** of general training are likely to be higher, in case the training leads to a vocational certificate.
- **Mixed results on long-term effects** of basic education for mature and older workers.
- Positive effects for older workers may consist in lowering **their risk of becoming unemployed** and increasing **occupational mobility**. Few evaluations take these effects into account.
- Positive effects on **workers' motivation** and well-being.
- Training for OW is likely to **postpone take up of early retirement**.



- Schemes built on the principle of **free choice** of training (e.g. individual learning accounts, vouchers) are
  - Less likely to be taken up by older low-skilled workers
  - Favour the acquisition of general skills over firm-specific skills
  - Their effectiveness is likely to be increased through targeting (at the price of higher administrative costs).
- **Direct subsidies and allowances for specific target groups** for training + advice and guidance: more effective for low-skilled mature and older workers.
- **Lifelong vocational guidance** help both employers and workers to identify skills needs.
- **Mid-career interviews** are important mechanisms to identify training needs and increasing commitment.



- Training subsidies directed towards companies increase investments in firm-specific training. This may benefit older workers.
- **Deadweight effects** of training subsidies for companies, in particular when they are not targeted.
- Employers are likely to be more sensitive to training incentives for mature and older workers when they experience skills and/or **labour shortages**.



- **Pay-back clauses** and employer-employee contracts seem to be efficient.
- Training funds and levy schemes may be more efficient if organized on a sector level and targeted at SMEs, although robust evaluation is missing.
- Low-skilled older workers may need to get **basic skills** in literacy and numeracy.
- Improving **digital skills** for older workers is relevant.
- Systems for the recognition and validation of skills are important approaches. Their effectiveness is significantly increased when combine with education and training measures.



# Providing effective subsidies to hire and retain older workers





# Why subsidising employment of older workers?

### To remedy to market failures:

- Wages inflexibility: compensating for a temporary lower productivity
- Lack of information and "wrong" expectations
- Social inclusion + equity reasons (e.g. health problems)
- A public interest in reducing social costs of being out of work (UB, early retirement schemes, disability benefits)
- The age structure of the workforce is penalising some companies, regions, sectors more than others.

**Risks**: deadweight, substitution effects, distortion of competition



# Incentives / barriers to hire and/or retain older workers in employment

### From the perspective of the firm:

- Demographic factors (age structure of workers and clients)
- Human resource management strategy
- Cost-benefit relationship of recruiting and retaining older workers: information, perceptions and the time perspective play a role

### From the perspective of the older worker:

- Risks of job loss (risk of long-term unemployment, income replacement rates, access to early retirement).
- Mobility within the firm might be perceived as less risky
- Reservation wage.



### What works for whom?

- Evaluation results of the different employer or employeerelated employment incentives are **mixed**.
- **Hiring incentives** targeted at older (low-skilled) workers may be more effective and relevant than in-work benefits.
  - more effective if targeted at vulnerable groups, among whom older and older low-skilled workers.
  - Long-term employment subsidies need to be carefully designed and well targeted to avoid take-up by workers who have not a permanently reduced productivity.



- General social security contribution reductions for older workers create a distorting effect and may penalize employing other age groups.
- **Start-up incentives** for older workers are likely to be highly relevant, but little evaluation evidence.
- Counselling services for older jobseekers have proven to be quite effective. They help to adapt own expectations and the reservation wage, increase self-confidence and job-search skills.



- Vocational rehabilitation measures are highly relevant for older workers, but no robust impact evaluations.
- Subsidies for workplace adaptation are highly relevant, but no robust impact evaluation.
  - Distortive effect on competition probably low
  - But deadweight effects
  - Providing publically funded counselling, in particular for SMEs seems promising
  - Take-up is likely to be higher in a context of labour shortages.
- Subsidies and counselling for introducing preventive health measures are likely to be positive, in particular in the longer term.



### **Conclusions**

- More could be done to maintain and increase employability and human capital for all skills groups and all ages.
- Countries need to find a new split for sharing costs of measures between the State, firms and workers.
- **Effective** public investments in lifelong learning of mature and older low-skilled workers **should prevent** labour market exclusion.
- **Subsidies** directed towards **maintaining older workers** in employment are likely to be more effective than hiring subsidies.
- Nevertheless, **hiring subsidies** are justified to reduce the high risk of **long-term unemployment** of older workers.



# Thank you

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